

reaching out to  
those in need...

### LONDON CARE'S



Most recently, the Community Mental Health Programs (CMHP) has partnered with the City of London and many other community agencies and services to form CARE'S (Community Addiction Response Strategy). We are most excited to be involved in this unique collaborative effort

to offer various resources to street-involved youth, female sex trade workers, people experiencing poverty, those living with AIDS and people who may have mental health and or addiction issues.

We are one of four "Safe Havens" in the London area and operate from 7:30 a.m. until 3:00 p.m. seven days a week to offer a safe day space and essential services to vulnerable individuals 16 years of age and older. CMHP also operates the CARE'S Mobile Outreach Van which is on the street (in the evening hours Monday to Friday from 4:00 p.m. until Midnight) to assist street-involved homeless individuals with emergent needs that do not require medical or police intervention.



#### OUR MISSION

*Mission Services opens doors of hope to those seeking emergency shelter and support, by offering safe shelter, food, clothing and by facilitating rehabilitation, in an atmosphere of compassion.*

#### OUR VISION

*To be a self-directed sustainable, charitable social service organization grounded in the Christian faith, proactively addressing and meeting the needs of the homeless and disadvantaged of the London area; well recognized and supported by the community.*

#### Community Mental Health Programs

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“an open door...  
signifies the  
acceptance of  
people...”



Always an Open Door

COMMUNITY MENTAL  
HEALTH PROGRAMS

“meeting need...  
at the point  
of need...”



### STREETSCAPE

Streetscape is an Assertive Outreach Team that identifies, engages, refers and provides support services to street-involved individuals; linking them to housing, income services, addiction resources and other agencies and providers to meet their identified needs.



Mission Services of London receives funding support from and works closely with the **Southwest Local Health Integration Network (LHIN)** and the **City of London** in the planning, provision and coordination of services to our designated population.

At Community Mental Health Programs (CHMP), we offer services which are intended to meet the needs of homeless or those “at risk” of becoming homeless, who may be experiencing mental health and or addiction issues, at their point of need. We promote rehabilitative, harm reduction and recovery-based models of service that provide opportunities for people to attain their self-identified goals.

## opening the doors of HOPE

### CRASHBEDS

Crashbeds is a program that offers 21 beds and operates from 9:00 p.m. until 7:00 a.m. It is available to both men and women that either can not or will not access regular shelter beds, but is an inviting alternative to sleeping on the street. There are 10 gender segregated beds for women and 11 beds for men, with each having a separate entrance. Individuals staying at Crashbeds receive a private room and access to shower facilities and nourishment.

### THE RESOURCE CENTRE

The Resource Centre is a multipurpose room that not only offers individuals access to essentials such as a cup of coffee or a hair cut, but also offers access to a telephone and computer as well as vocational, social, leisure, and educational programming. The Resource Centre also offers access to individual function assessments, addiction assessments and referral to appropriate treatment centres.

### IN-SHELTER WORKERS

In-shelter caseworkers act as support and resource staff that work with individuals residing in the shelter. They provide crisis intervention as well as link, advocate, and accompany clients to other services within our community. These staff members also maintain contact with discharged individuals for up to six months in order to assist with a smooth transition period if no other support is in place.

