

Multi-Sector Service Accountability Agreements

Ontario Health

Health Service Provider:

2023-2024 - Schedule F: Declaration of Compliance

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2023

To: The Board of Directors of the Ontario Health West Region.

Attn: Board Chair.

From: The Board of Directors (the "Board") of the Mission Services of London] (the "HSP")

Date: June 20, 2024

Re: April 1, 2023 – March 31, 2024 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the Ontario Health Region and the HSP effective April 1, 2023.

The Board has authorized me, by resolution dated June 20, 2024, to declare to you as follows:

After making inquiries of the Executive Director, Ericka Ayala Ronson, and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "MSAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The *Connecting Care Act*; 2019; and
- (iii) Any compensation restraint legislation which applies to the HSP



Catharine Campbell, Board President

Appendix 1 - Exceptions

Medical Resources

72 5 07: Sessional fees (SF), not carried out. Funds returned to community pool (this was done in agreement and with prior knowledge of Ontario Health; exception was expected).

Visits:

72 5 09 76 Case Management/Supportive Counselling & Services – Mental Health, above standard.

72 5 10 76 56 MH Diversion and Court Support, Above standard

72 5 15 76 Crisis Intervention – Mental Health (Streetscape), below standard

Not Uniquely Identified Service Recipient Interactions:

72 5 15 76 Crisis Intervention – Mental Health (Streetscape), above standard

72 5 40 78 11 COM Residential Addiction- Treatment Service – SAP (QWH), below standard

72 5 40 78 30 COM Residential Addiction- Supportive Treatment – (QWH), below standard

Individuals served:

72 5 09 76 Case Management/Supportive Counselling & Services – Mental Health, above standard.

72 5 10 76 56 MH Diversion and Court Support, Above standard

72 5 10 76 81 MH Social Rehab/ Recreation (Resource Centre), below standard

72 5 15 76 Crisis Intervention – Mental Health (Streetscape), above standard

Inpatient/Resident Days:

72 5 40 78 11 COM Residential Addiction- Treatment Service – SAP (QWH), below standard

72 5 40 78 30 COM Residential Addiction- Supportive Treatment – (QWH), below standard

Attendance days:

72 5 10 76 81 MH Social Rehab/ Recreation (Resource Centre), above standard

72 5 40 78 11 COM Residential Addiction- Treatment Service – SAP (QWH), above standard

72 5 40 78 30 COM Residential Addiction- Supportive Treatment, above standard

Service Provider Interactions:

72 5 09 76 Case Management/Supportive Counselling & Services – Mental Health, below standard.

72 5 10 76 56 MH Diversion and Court Support, below standard

72 5 10 76 81 MH Social Rehab/ Recreation (Resource Centre), below standard

72 5 15 76 Crisis Intervention – Mental Health (Streetscape), below standard

72 5 40 78 11 COM Residential Addiction- Treatment Service – SAP (QWH), below standard

72 5 40 78 30 COM Residential Addiction- Supportive Treatment, above standard

Service Provider Group Interactions:

72 5 09 76 Case Management/Supportive Counselling & Services – Mental Health, below standard.

72 5 40 78 11 COM Residential Addiction- Treatment Service – SAP (QWH), below standard
72 5 40 78 30 COM Residential Addiction- Supportive Treatment – (QWH), below standard