

SCHEDULE G – FORM OF COMPLIANCE DECLARATION

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2018

To: The Board of Directors of the South West Local Health Integration Network (the "LHIN"). Attn: Board Chair.

From: The Board of Directors (the "Board") of the Mission Services of London (the "HSP")

Date: June 20, 2019

Re: April 1, 2018 – March 31, 2019 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the LHIN and the HSP effective April 1, 2018.

The Board has authorized me, by resolution dated June 20, 2019 to declare to you as follows:

After making inquiries of Peter Rozeluk, Executive Director and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "MSAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The *Local Health System Integration Act, 2006*; and
- (iii) The *Public Sector Compensation Restraint to Protect Public Services Act, 2010*.



Kim Cechetto, President

Schedule G – Form of Compliance Declaration Cont'd.

Appendix 1 - Exceptions

Core Indicators:

- Balanced Budget in Fund Type 2 ≥ 0 - MSL was unable to provide a balanced budget, and classified Reserves as Fund Type 3 revenue in order to submit a balanced budget. Year-end Fund Type 2 Revenue - Fund Type 2 Expenses = -467,878

- Variance Forecast to Actual Units of Services must be $< 5\%$

* Total Visits -26.9%

Case Management (TCMs) 1,578 reported, 2,700 budgeted

Social Rehab/Rec (Resource Centre) 385 reported; 800 budgeted

Crisis Intervention (Streetscape) 3,481 reported; 4,500 budgeted

* Total Not-Uniquely Identified Individuals (non-registered clients) +99% (positive variance)

Crisis Intervention (Streetscape) 1,566 reported; 200 budgeted

* Total Inpatient/Resident Days -6.9%

Short Term Crisis Support Bends (Crashbeds) 5,676 reported; 7,500 budgeted

Residential Treatment (QWH) 5,593 reported; 4,600 budgeted

* Total Individuals Served -31.2%

Diversion and Court Support 41 reported; 75 budgeted

Crisis Intervention (Streetscape) 351 reported; 550 budgeted

* Total Attendance Days +76.5% (positive variance)

Social Rehab/Rec (Resource Centre) 35,820 reported; 22,000 budgeted

Short Term Crisis Support Bends (Crashbeds) 789 reported; 600 budgeted

Residential Treatment (QWH) 5,653 reported; 1,350 budgeted

* Total Service Provider Interactions +22.6% (positive variance)

Case Management (TCMs) 1,822 reported; 3,200 budgeted

Diversion and Court Support 1,118 reported; 1,300 budgeted

Social Rehab/Rec (Resource Centre) 27,195 reported; 15,000 budgeted

Short Term Crisis Support Bends (Crashbeds) 6,486 reported; 9,000 budgeted

Residential Treatment (QWH) 2,298 reported; 1,960 budgeted

* Total Service Provider Group Interactions -20.3%

Residential Treatment (QWH) 1,036 reported; 1,300 budgeted

* Total Mental Health Sessions -19.4%