



Impacting Lives. More than a Shelter

As a Christian faith-based organization since 1951, **Mission Services of London** is a non-profit, social service agency committed to serving London and area with compassion and dignity. Our focus is on assisting individuals and families (regardless of background or faith) who experience and struggle with poverty, homelessness and crisis, as well as adults with addiction and mental illness. We provide safe shelter, nutritious food, clothing, outreach, counselling and support services. We also provide hope for a different tomorrow.

A snapshot of how we offer help, and hope, through five branches:

Men's Mission at 459 York Street is a facility for men. It operates as both an emergency shelter with 76 beds for men who are 16 years of age and older, and experiencing homelessness, as well as a transitional residence with 35 beds for men requiring longer term support. In addition to meals and accommodation, the Men's Mission offers optional counselling and a clothing room. T: 519-672-8500

Community Mental Health Programs (CMHP) at 457 York Street offers services for those who are experiencing, or at risk of, homelessness, and struggle with mental illness and/or substance addiction. CMHP provides assistance through the Streetscape outreach and support team, the Transitional Case Managers who work with clients transitioning out of hospital, and the Resource Centre, a men's drop-in space accessed through the Men's Mission main doors. The Resource Centre has friendly staff that can make referrals to other services, computer and phone access, social programming, and laundry facilities available by appointment. T: 519-672-8500

Quintin Warner House at 477 Queens Avenue is a live-in addiction treatment home, which offers a four-month intensive program and continuum of care for males 18 years of age and older. Optional post-graduation services include transitional housing and referrals to community resources. T: 519-434-8041

Rotholme Family Shelter at 42 Stanley Street is a safe place with room for up to 20 families— men, women and children—in need of emergency shelter and care. Caseworkers provide shelter diversion, housing selection and housing stability services, as well as counselling and support to help clients transition to (and maintain) stable housing. T: 519-673-4114

The Mission Store is a thrift store at 797 York Street offering great finds of gently used clothing, footwear, jewelry, electronics, books, media, toys, household items and more at great prices. They are open six days a week. The store also runs the *Emergency Voucher Program* to provide families and individuals with basic needs items without charge. The *Warm Hands – Warm Hearts Outreach Program* provides warm children's clothing to participating London elementary schools from November to February. Visit missionstore.ca. **DONATIONS: Items to donate can be brought to the store. To arrange for a pick-up of your donations (does not include furniture), call 519-438-3056.**

Our work is made possible through the efforts of 160+ employees and the dedication of nearly 100 volunteers per month, as well as countless generous donors, partners and supporters. We run annual events and campaigns that bring awareness and opportunity for involvement to our community. To learn more about volunteering at a branch or an event or about becoming a donor, please call 519-433-2807.

CONTACT US:

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