



## Impacting Lives. More Than a Shelter

A Christian faith-based organization since 1951, **Mission Services of London** is a non-profit, social service agency, committed to serving London and area with compassion, dignity, and hope. Our focus is assisting individuals and families (regardless of background or faith) who are at risk of experiencing, or experiencing poverty, homelessness, and crisis, as well as adults suffering with addiction and mental illness. We provide safe shelter, nutritious meals, clothing, outreach, counselling, and many other support services.

**We offer help through our sites and programs:**

### **Men's Mission**

**459 York Street, London, ON**

Men's Mission is an emergency shelter for men aged 16 and over who are experiencing chronic homelessness, are new to homelessness, or are seeking asylum as a newcomer. Men's Mission is a 111 bed facility, with 76 beds reserved for men staying up to 90 days (although the length of stay may be longer or shorter, depending on differing circumstances), and with 35 beds reserved for men working towards a positive outcome or goal. In addition to meals and accommodation, the men are provided with counselling and clothing. T: (519) 672-8500

### **Rotholme Family Shelter**

**42 Stanley Street, London, ON**

Rotholme Family Shelter is an emergency shelter for single or dual led families. Rotholme can accommodate up to 20 families at a time. The length of stay varies depending on the needs and circumstances of individuals and families searching for housing. Families have their own room, as well as shared laundry and washroom facilities. Nutritious meals are provided. Caseworkers provide shelter diversion, housing selection, and housing stability services, as well as counselling and support to help clients transition to (and maintain) stable housing. T: (519) 673-4114

### **Quintin Warner House**

**457 York Street, London, ON**

Quintin Warner House is a four-month, live-in addiction treatment facility that can accommodate 20 men over the of age of 18. The program includes life skills support, nutritious eating and exercise, individualized treatment plans, anger management, relapse prevention, communications training, and trauma informed safety training to promote safe coping mechanisms. Optional post-graduation services include transitional housing and referrals to community resources. T: (519) 434-8041

### **Community Mental Health Programs (CMHP)**

**4 - 797 York Street, London, ON**

CMHP offers services to those experiencing concerns related to homelessness or are at risk of homelessness, mental illness and/or substance addiction. CMHP provides outreach crisis support, intensive case management, mental health diversion court support and rehabilitation. Resources like access to computers, phones, social programming, and laundry facilities are also offered. T: (519) 433-2807

### **Mission Store**

**797 York Street, London, ON**

Mission Store offers gently-used clothing, footwear, electronics, media, toys, small furniture, and other household items for great prices. Mission Store also operates the *Emergency Voucher Program* that provides families and individuals with basic-need items for free. The *Warm Hands - Warm Hearts Program* provides warm children's clothing to participating elementary schools from November to February. For more information on donations and open hours, please visit: [missionstore.ca](http://missionstore.ca) T: (519) 438-3056

### **Chaplain Services**

Mission Services of London also offers voluntary spiritual care to all of our clients, staff, and volunteers. Clients have access to Mission Services of London's trauma-informed Chaplain for religious guidance, or as a listening ear. Mission Services of London hosts weekly services, where clients are invited to join the Chaplain and other participants in prayer.

**Our work is made possible through the efforts of staff and the dedication of volunteers, as well as countless generous donors, partners and supporters. To learn more about our annual events and campaigns, or about becoming a volunteer or donor, please contact us.**

**Administration Office: 4 - 797 York Street, London, ON N5W 6A8, T: (519) 433-2807**  
[missionservices.ca](http://missionservices.ca)